



## Signposting for people struggling financially in Great Yarmouth Borough

### June 2025

I've gathered together links to a number of different websites and local services which may be able provide support to people who are struggling financially. Please note, this is not financial advice, and the organisations are not endorsed by Imagine Norfolk Together.

## CONTENTS

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1	General Help and Advice .....	2
2	Debt .....	3
3	Help with Food and Goods .....	4
4	Mental health and Money .....	5
5	Elderly .....	6
6	Care Leavers.....	6
7	Energy Bills and Utilities .....	6
8	Scams and Economic Abuse .....	7
9	Veterans.....	7
10	Saving and Borrowing .....	8
11	Homelessness .....	8

# 1 GENERAL HELP AND ADVICE

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## **DIAL Great Yarmouth**

DIAL Great Yarmouth can provide help and support regarding benefits and employment at their office in Great Yarmouth

[DIAL website](#)

## **Citizens Advice Bureau**

Great Yarmouth CAB operates from Great Yarmouth Library 'The Place', 37-39 Market Pl, Great Yarmouth, Great Yarmouth, Norfolk, NR30 1LX and is open Monday, Wednesday and Friday 10 am – 12 noon for appointments.

The national CAB also have a website which provides lots of information about financial issues.

[CAB local office details](#)

[CAB debt and money website](#)

## **Turn2us**

Turn2us provide a Benefits calculator and sign-posting to funding which might be available to individuals

[Turn2us website](#)

## **Stepchange**

Stepchange have a page which helps you to know where to go for help if you are in a financial emergency

[StepChange website](#)

## **Money Helper**

Money Helper provides free and impartial money advice, set up by government with advice and guides to help improve your finances, tools and calculators to help keep track and plan ahead, support over the phone and online.

[Money Helper website](#)

## **Money Saving Expert**

Website set up by Martin Lewis and focused on finding deals, saving cash and campaigning for financial justice.

[Money Saving Expert website](#)

## **Money Help Hub**

The Money Help Hub contains short guides which give practical ideas for cutting costs, getting support and keeping track of spending. If money problems are affecting your mental health or family relationships, we've got tips for looking after your wellbeing and having conversations about money.

If money worries or debt are becoming unmanageable, you will also find suggestions for where to get additional help and support.

[Money Help Hub website](#)

## **Money Wellness**

Money Wellness provides free financial advice tailored to your particular situation.

[Home - Money Wellness](#)

## **Norfolk Community Law Service**

Norfolk charity which works with partner agencies to provide a free service to meet unmet legal need. Particularly target services at disadvantaged and vulnerable groups, e.g. offenders, migrant workers and people with mental health issues. Support available for issues including debt advice and benefits advice.

[Norfolk Community Law Service website](#)

# **2 DEBT**

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## **DIAL Great Yarmouth**

DIAL Great Yarmouth has trained Debt Advisors who can provide help at their office in Great Yarmouth

[DIAL website](#)

## **StepChange**

Free Debt Advice online or over the phone

[StepChange website](#)

## **Christians Against Poverty**

Although CAP don't have a debt centre in our area at present, they do provide a 'self-help pack' for those struggling with debt.

[CAP self-help pack](#)

## **National Debtline**

Free advice from experts online or on the phone, including emergency advice.

[National Debtline website](#)

### **PayPlan**

Free debt advice online or over the phone.

[PayPlan website](#)

### **Money Wellness**

Free debt advice online or over the phone.

[Debt help: Get free advice today](#)

### **Debt Advice Foundation**

A specialist charity for supporting with debt advice

[Debt Advice Foundation - Call Our Debt Advisers Free On 0800 043 40 50](#)

### **Citizens Advice Bureau**

Information about managing debt on their pages, and personal advice if you attend in person to the centre at Great Yarmouth Library.

[CAB local office details](#)

[CAB debt information website](#)

## **3 HELP WITH FOOD AND GOODS**

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### **Foodbanks / Social Supermarkets**

You can find a list of the Foodbanks in the Great Yarmouth Borough and how to make referrals here:

[Great Yarmouth Borough Church Foodbanks - Imagine Norfolk Together](#)

There are also a number of social supermarkets (also known as community pantries / larders) in the Great Yarmouth Borough which provide food at a lower price than in commercial shops. You can find details on the webpage below for the Caister Community Larder, Shrublands Food Club, Shepherd's Purse and Sally's Store.

[Great Yarmouth Borough Food Hubs - Imagine Norfolk Together](#)

### **Free cooked meals**

You can find a list of the churches providing free meals here:

[Meals in Great Yarmouth - Imagine Norfolk Together](#)

### **Client Hardship Service**

The Client Hardship Service (previously known as Norfolk Assistance Scheme) helps people who are in financial hardship and cannot pay their living costs.

If you are eligible, they may:

- Provide emergency financial help from the Crisis Support Fund
- Supply essential household goods and furniture
- Give support, guidance and advice

[Client Hardship Service \(CHS\) - How to get help from the Client Hardship Service - Norfolk County Council](#)

[Crisis Support Fund - Norfolk County Council](#)

### **Healthy Start**

If you're more than 10 weeks pregnant or have a child under 4, you may be entitled to get help to buy healthy food and milk.

If you're eligible, you'll be sent a Healthy Start card with money on it that you can use in some UK shops to buy milk / food.

[Get help to buy food and milk \(Healthy Start\)](#)

### **Free School Meals**

Find out if your child is eligible for free school meals

[Free school meals - Norfolk County Council](#)

## **4 MENTAL HEALTH AND MONEY**

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### **Improving Lives Together**

A collation of links to websites which support with financial situations or mental health or both.

[Money and Mental Health - Norfolk and Waveney ICS \(improvinglivesnw.org.uk\)](#)

### **Wellbeing**

Online workshops covering the topic of 'Coping with Financial Stress.'

[Coping with Financial Stress - Norfolk and Waveney Talking Therapies](#)

## **Mental Health and Money Advice**

The website provides free and impartial information, support and advice for anyone affected by mental health and money issues.

[Mental Health & Money Advice website](#)

## **MIND – Money and Mental Health**

Find out more about organising your finances, claiming benefits when you have a mental health problem, dealing with services, and looking after your mental health when you're worried about money.

[Money and mental health - Mind](#)

# **5 ELDERLY**

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## **Friends of the Elderly**

Friends of the Elderly's grants programme is designed to assist older individuals facing financial difficulties. They aim to provide support to older people who are struggling to make ends meet, and to ensure they are able to live with dignity and in comfort.

[Friends of the Elderly grants page](#)

## **Age UK**

Age UK have a page specifically around financial advice for older people

[Money and legal advice for seniors | Age UK](#)

# **6 CARE LEAVERS**

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The charity provides grants for people who are in care / have left care:

## **Spark Foundation**

[FAQ's | Spark Foundation](#)

# **7 ENERGY BILLS AND UTILITIES**

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## **Energy Cost Calculator**

Find out how much it costs to run common household appliances and compare them against each other.

[Go Compare Energy Calculator website](#)

### **Warm Spaces**

Find information about places which provide somewhere warm to go free of charge with free refreshments.

[Great Yarmouth Borough Warm Spaces - Imagine Norfolk Together](#)

### **NCAB Energy Support**

Contact a team of energy advisers about issues relating to your energy supply.

[Energy Support — Norfolk Citizens Advice](#)

### **Your Energy Supply - Citizens Advice**

Citizens Advice have produced webpages of advice on every aspect of your energy supply.

[Your energy supply - Citizens Advice](#)

### **Energy Saving Trust**

Find out how to save money on your energy bills.

[Energy Saving Trust website](#)

## **8 SCAMS AND ECONOMIC ABUSE**

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### **Stop Loan Sharks**

Emotional and practical support for people experiencing problems with loan sharks.

[Stop Loan Sharks website](#)

### **Friends against Scams**

Information to help protect against being scammed, including a downloadable guide and a fortnightly scam alert.

[Friends Against Scams - Home](#)

## **9 VETERANS**

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### **Support for Veterans**

This government webpage lists support for those who have been in the Armed Forces, including financial advice.

[Support for veterans and their families - GOV.UK](#)

## 10 SAVING AND BORROWING

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Credit Unions offer savings accounts and loans which are focused on what is best for the consumer rather than profit. The links below can direct to some local options.

### **Norwich Credit Union**

Norwich Credit Union operate out of DIAL Great Yarmouth on Friday mornings (see information for DIAL above)

[Norwich Credit Union website](#)

### **Find your Credit Union**

Find a credit union which covers your area

[Find your credit union website](#)

## 11 HOMELESSNESS

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### **Housing Options**

If you are homeless or at risk of homelessness, complete the form online for Great Yarmouth Borough Council housing options to be able to triage and work out what support you need

[How can you help me if I am homeless or at risk of homelessness? - Great Yarmouth Borough Council](#)

### **Affordable Housing**

You can register to be considered for affordable housing by filling out the Great Yarmouth Borough Council's form using the link below

[How do I make a housing application? - Great Yarmouth Borough Council](#)

### **Herring House**

Herring House provides hostel accommodation for single individuals who are experiencing a housing crisis. They also provide support to help residents move on from homelessness.

[Welcome to Herring House Trust | Housing Association in Gt Yarmouth](#)

### **StreetLink**

Use StreetLink to report if you or someone you know is sleeping rough

[StreetLink - Connecting people sleeping rough to local services](#)