

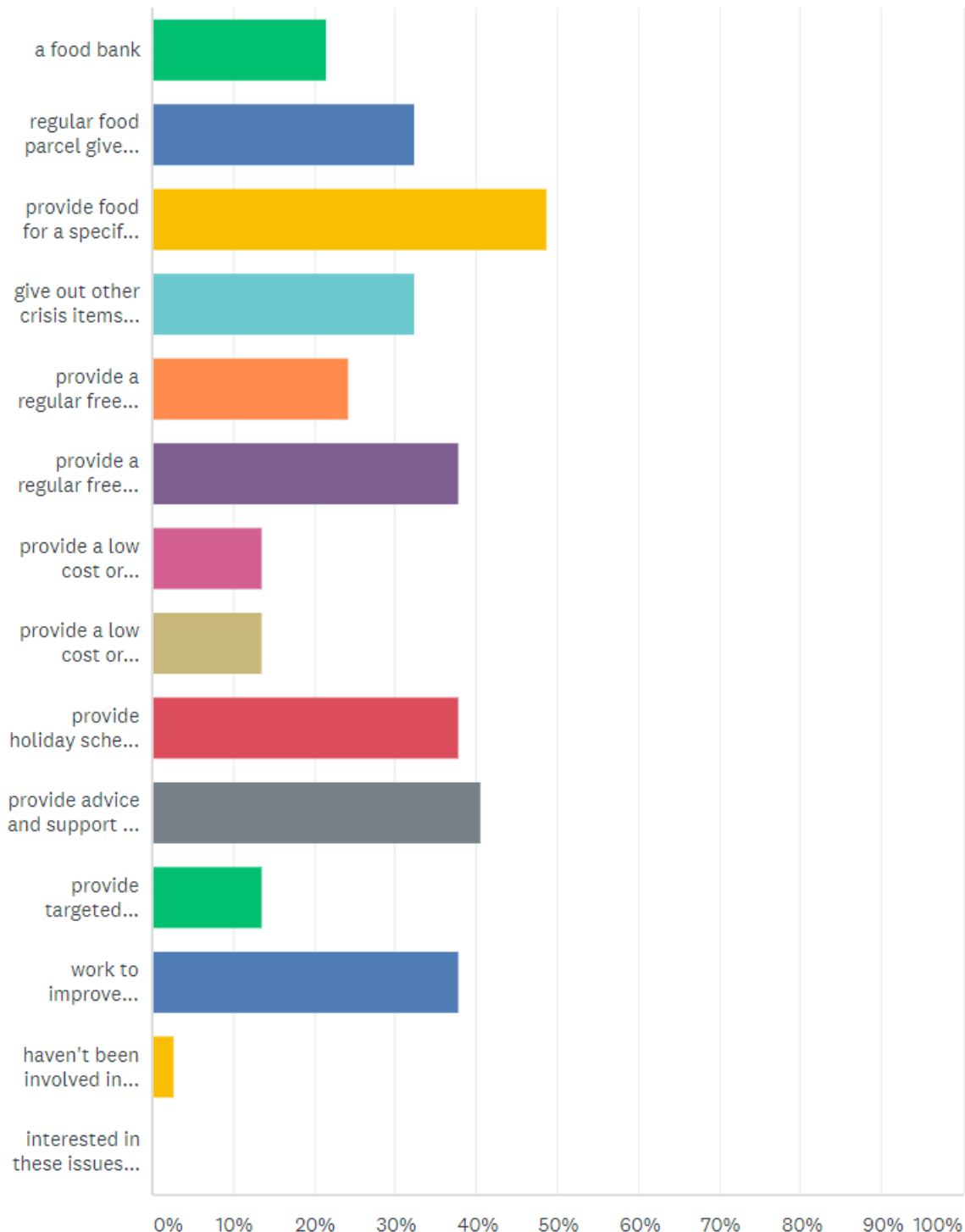
# Feeding Bradford & Keighley

## Survey May 2020



Q1

What service/s does your organisation offer usually or currently (if an individual see bottom of list) – Please tick all that apply



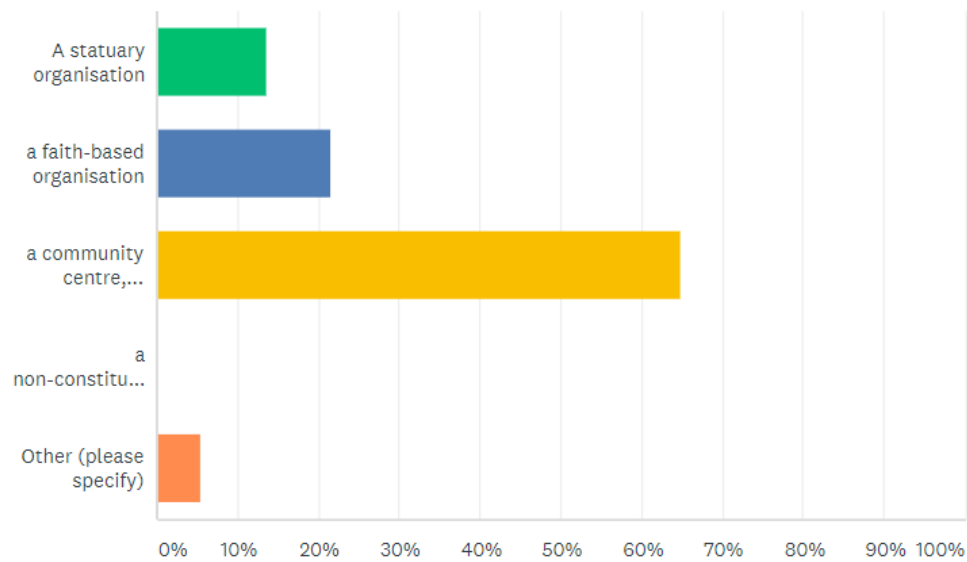
ANSWER CHOICES ▼	RESPONSES ▼	
▼ a food bank	21.62%	8
▼ regular food parcel give away to those in need (but wouldn't call yourself a food bank)	32.43%	12
▼ provide food for a specific group of people that you work with in other ways too	48.65%	18
▼ give out other crisis items - hygiene products, nappies etc on regular basis	32.43%	12
▼ provide a regular free meal (take away or sit down) to those who might broadly be described as destitute, apparently homeless or poorly housed	24.32%	9
▼ provide a regular free meal for those in your community or for a specific group you work with in other ways too	37.84%	14
▼ provide a low cost or pay-as-you-can meal or cafe	13.51%	5
▼ provide a low cost or pay-as-you-can food stall once or more a week	13.51%	5
▼ provide holiday schemes with activities and food	37.84%	14
▼ provide advice and support on budgeting, benefits, debt or housing	40.54%	15
▼ provide targeted support for those with alcohol, drug or mental health issues	13.51%	5
▼ work to improve people's knowledge about nutrition and eating well on a budget	37.84%	14
▼ haven't been involved in these in the last year but would like to explore getting involved	2.70%	1
▼ interested in these issues but don't have any direct involvement	0.00%	0
<b>Total Respondents: 37</b>		

[Comments \(7\)](#)

- Provide Furniture & Clothing as requested.
- A group of people from our church in Keighley work with Asylum Seekers and refugees who are housed on a nearby housing estate. We seek to direct them to agencies that will supply their needs and we support them in preparing for and attending their Home Office court hearings. When they get 'Leave to Remain' we support them to find ongoing accommodation if they wish to remain in the area. Our congregation contributes a small amount to help augment their meagre weekly income. We work with the Salvation Army and the Good Shepherd Centre
- Run a debt advice CAP centre
- Fund and support
- Work in primary care looking at complex physical and mental health issues combined
- Work with other organisations we doing tea they provide the activities for the children
- support voluntary and community groups to do many of these things and have provided them directly during the pandemic only as a medium to short term service

# What sort of organisation are you?

Answered: 37   Skipped: 0



ANSWER CHOICES	RESPONSES	
▼ A statutory organisation	13.51%	5
▼ a faith-based organisation	21.62%	8
▼ a community centre, charity, social enterprise or other formally recognised community-based organisation	64.86%	24
▼ a non-constituted community organisation / loose group of associates	0.00%	0
▼ Other (please specify)	5.41%	2
Responses		
Total Respondents: 37		

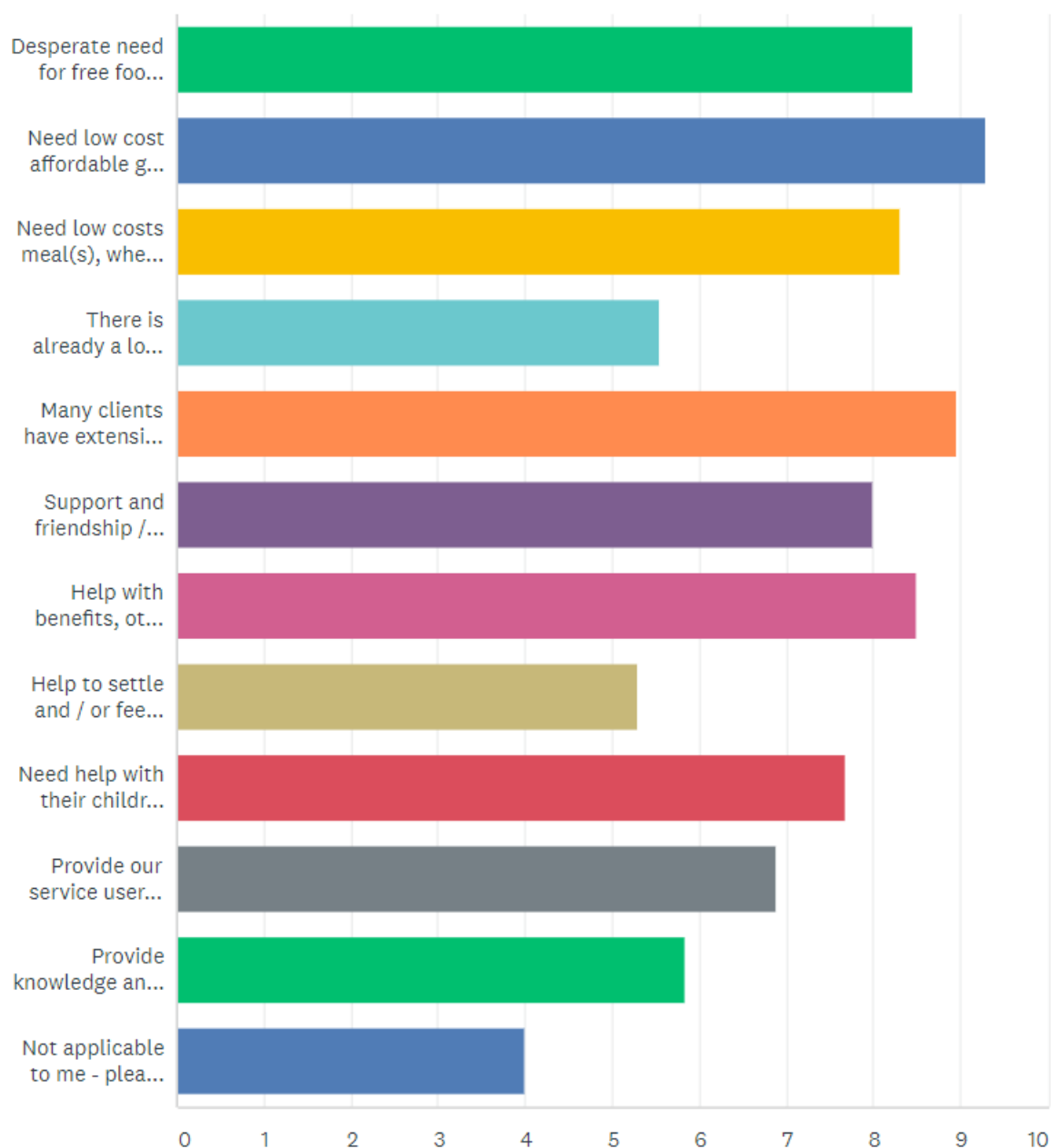


What areas do you work in, please put postcodes, or state whole of district, regional or national

- Keighley Central
- BD2/10
- Wibsey (and more generally BD6)
- Bradford District
- Mainly Keighley Town & immediate area
- BD18 Shipley Windhill
- The 3 agencies mentioned are members of “Keighley Place of Sanctuary” and offer support across Keighley
- Bradford from BD1
- Keighley district—the CAP centre works out to Skipton
- BD3; BD4
- BD3 9TE
- BD15, BD13, BD8, BD12
- Bradford District
- BD5
- BD10
- BD8 & 9
- Centre of Bradford
- Whole of district
- Airedale, Wharfedale & Craven
- LS29
- BD21 5NG
- BD3 / South Bradford
- BD18
- Bradford District
- Whole Bradford district
- BD3 and BD2
- BD3, BD5, BD4
- BD4
- Keighley and Shipley (Family Hub)
- BD8
- BD20, 21 & 22
- BD5 & district-wide
- BD10 and BD2
- Across Bradford East Constituency
- Airedale, Craven and Wharfedale
- Bradford South, West and East
- Whole district



What do you think is needed for the people you serve to help them move forward with their lives. Please rate your top answer as 1, the next as 2 etc. If you are not directly involved in this work please only rate last answer as 1 and make the others blank

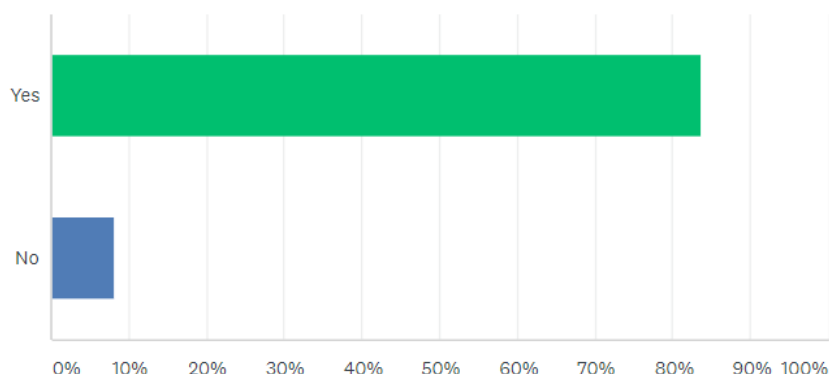


	1	2	3	4	5	6	7	8	9	10	11	12	TOTAL	SCORE
Desperate need for free food or other items now (meals or food bags)	20.83% 5	12.50% 3	12.50% 3	8.33% 2	8.33% 2	12.50% 3	8.33% 2	0.00% 0	4.17% 1	12.50% 3	0.00% 0	0.00% 0	24	8.46
Need low cost affordable good food to cook at home, with an element of choice, where people pay something towards its costs	29.17% 7	4.17% 1	20.83% 5	4.17% 1	16.67% 4	8.33% 2	12.50% 3	4.17% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	24	9.29
Need low costs meal(s), where people pay something towards its costs	0.00% 0	25.00% 5	15.00% 3	20.00% 4	10.00% 2	5.00% 1	5.00% 1	5.00% 1	10.00% 2	5.00% 1	0.00% 0	0.00% 0	20	8.30
There is already a lot of provision, we need better co-ordination and publicity	9.09% 2	13.64% 3	4.55% 1	0.00% 0	9.09% 2	4.55% 1	0.00% 0	0.00% 0	13.64% 3	9.09% 2	27.27% 6	9.09% 2	22	5.55
Many clients have extensive social or health needs which need meeting and may be more important than the food they are coming for	16.67% 4	16.67% 4	12.50% 3	12.50% 3	20.83% 5	4.17% 1	4.17% 1	8.33% 2	0.00% 0	4.17% 1	0.00% 0	0.00% 0	24	8.96
Support and friendship / are lonely or isolated	12.00% 3	8.00% 2	24.00% 6	0.00% 0	8.00% 2	16.00% 4	16.00% 4	4.00% 1	4.00% 1	4.00% 1	4.00% 1	0.00% 0	25	8.00
Help with benefits, other financial help or housing/ Help with immigration or asylum status	13.33% 4	16.67% 5	6.67% 2	23.33% 7	6.67% 2	13.33% 4	3.33% 1	10.00% 3	0.00% 0	0.00% 0	6.67% 2	0.00% 0	30	8.50
Help to settle and / or feel part of a community due to language, immigration or refugee status or because they are part of a group that is often excluded	0.00% 0	12.50% 3	0.00% 0	4.17% 1	8.33% 2	0.00% 0	8.33% 2	20.83% 5	16.67% 4	8.33% 2	20.83% 5	0.00% 0	24	5.29
Need help with their children in holidays or after school	16.00% 4	8.00% 2	4.00% 1	12.00% 3	8.00% 2	16.00% 4	12.00% 3	8.00% 2	12.00% 3	0.00% 0	0.00% 0	4.00% 1	25	7.68
Provide our service users an opportunity to be involved, build skills and self-esteem	8.00% 2	4.00% 1	12.00% 3	12.00% 3	8.00% 2	12.00% 3	4.00% 1	12.00% 3	4.00% 1	24.00% 6	0.00% 0	0.00% 0	25	6.88
Provide knowledge and skills of cooking and/or nutrition	4.35% 1	4.35% 1	4.35% 1	13.04% 3	0.00% 0	4.35% 1	17.39% 4	13.04% 3	17.39% 4	8.70% 2	13.04% 3	0.00% 0	23	5.83
Not applicable to me - please rate this only	27.27% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	72.73% 8	11	4.00



If there are things you have identified as being needed but you don't offer them, are you able to support people to get this support from other organisations?

Answered: 37 Skipped: 0

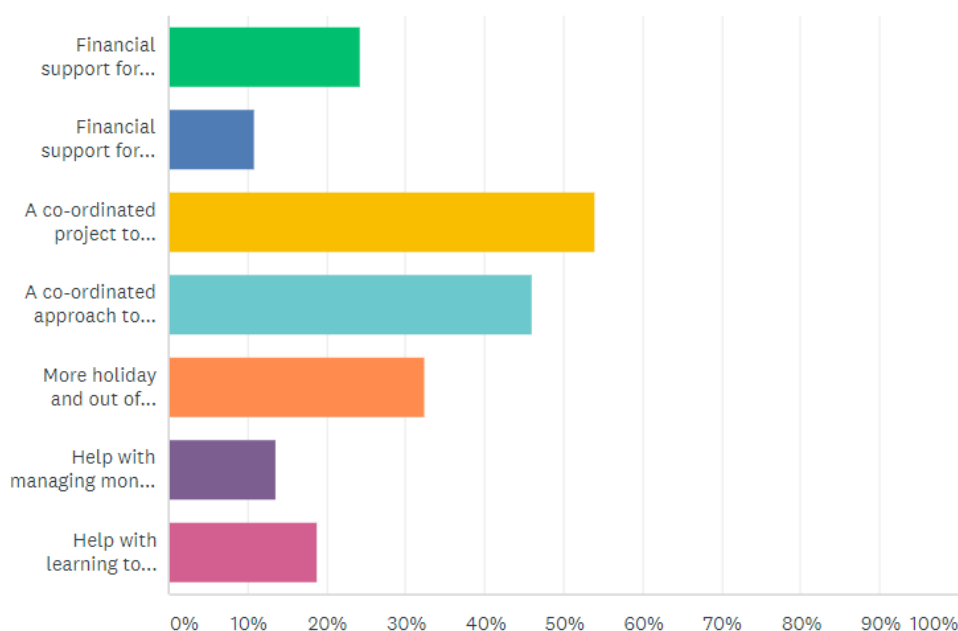


ANSWER CHOICES ▼	RESPONSES ▼	
▼ Yes	83.78%	31
▼ No	8.11%	3
<b>TOTAL</b>		<b>37</b>

- We have a good network in BD6 of different organisations with different offers/specialisation working together. The problem comes for another organisation, not local, that claims working also for our area without any coordination with what our organisations do in BD6, and requesting people already in need to travel to them to get help, when we have local points of help in walking distance all over BD6, with possibilities of many other services that they could find here if they were sent to us.
- Insufficient appropriate information; confusing postcode restrictions on help
- The last question was difficult to answer - we have a wide range of clients with a wide range of needs. Some of their greatest need is free food, some of their greatest need is affordable food etc. I'm not sure how to answer that question to be honest.
- Food hubs and community centres need to help each other more they only seem to want to get help for there project
- Neighbourhood service links in well with VCS organisations who provide local services in neighbourhoods across the district. We often support their provision with funding, resources, staff or help them develop ideas for projects or services that respond to needs.
- If we can't help we can usually find where people can go for help.
- Through referring people on to partner agencies
- A definite 'maybe', depending on how it is organised.
- Really value the voluntary sector and community resources to provide vital support
- Only to a limited extent
- Not always
- For now yes but there needs to be much more investment in local community support initiatives



Thinking of Bradford District as a whole, NOT just your specific situation, please consider the list on question 4 and your own ideas. What are the biggest needs of our whole Bradford community? Feeding Bradford don't have a pot of money, but can work with others to look for funding or to bring in extra support for a project. Many projects work independently and do not need outside financial support, though we do know that some food banks have needed extra support during this crisis and anticipate some will continue to need it for some time to come. If you had a limited pot of money, what two actions would you like to see funded/supported across the district in the longer term. Please give just two answers or your own as one of them.



ANSWER CHOICES ▼	RESPONSES ▼
▼ Financial support for food banks longer term	24.32% 9
▼ Financial support for meal providers	10.81% 4
▼ A co-ordinated project to create an accessible low cost food offer in all low income areas	54.05% 20
▼ A co-ordinated approach to better support for those accessing crisis food (advice, outreach etc)	45.95% 17
▼ More holiday and out of school food provision	32.43% 12
▼ Help with managing money, budgeting, low cost loans etc	13.51% 5
▼ Help with learning to cook on a budget	18.92% 7
Total Respondents: 37	



- There is very limited support for people to be able to access benefits which leads to people getting more and more into debt. Our fear is that this will only increase as a result of the shut down and the loss of low level jobs. We would very much like to be able to support volunteers to befriend and support those who are trying to manage their debt, through attending classes for managing on a budget. Being engaged with all the primary schools in Keighley, we know there is extensive food poverty, so holiday clubs which include food provision is something that we see is a real need in Keighley.
- An entitlement to affordable housing with minimum standards.
- More partnership working across Bradford is needed and more out of school provision is needed through providing activity packs to everyone that is on a low income, isolated and vulnerable (especially the elderly).
- Giving the families the opportunity to access anything to do with food and holiday provisions is a great tool. We have work with families over the past 6 yrs. We have found this works and brings community's together. Getting the family working together as a whole has some rewarding outcomes. The whole learning together has some really great outcomes and keeps children focused and parents not feeling isolated. Working with the community going forward, I can see families able to do all we have done before but through social media, doing a lot more. Through providing cooking bags, recipes, activity packs, sports packs, getting the community involved with sending video's and photo's of what they have cook, having competitions to make it more enjoyable. As we are unsure how long it will be before we could do this in the centre. I feel this would be a great way forward for now and it would mean family's still have that connection that we have built up over the years.
- Teach people how to cook; provide them with the basic ingredients and invite professional cooks in the district to give of their time and knowledge/expertise.
- better support to enable those experiencing crisis to get out of that situation
- Sorry, I only have a Keighley perspective - and that is still developing as I've not even been here a year yet, but this is as I see it for Keighley in particular.
- many people would like to learn how to cook on a budget, but can not get out to join a class. I would like to get some funding to make a cd that people can watch and play at home to learn how to make easy low cost healthy meals that can be given out free of charge to families and people who are getting food from the food bank and who are on a low income ( including older people)
- Pay as you feel markets need to focus on healthy choices and no unhealthy snacks and drinks. -Additional 'top up' provision (whether prepared meals, food parcels/food banks, etc.) needs to focus on only healthy meals/foods not unhealthy food, snacks and drinks. These are suggested as a possible mechanism to reduce dependence on fatty sugary foods and snacks
- a coordinated approach



Which if any of these ideas would your project like to be involved in or do more of? Please state briefly what and how you could be involved? (don't worry this is not a firm commitment, so this can be your personal opinion)

- Holiday and Out of School food provision
- We already offer social and housing advice, in partnership with CHAS and Incommunities, mental health support for isolated elderly men in partnership with SHED, drug addiction support in partnership with New Direction, and are working with other churches/organisations around who offer different other services for food provision and help. I think that we our area is already well covered. We are also involved in a CAP Debt Centre and CAP Life Skills which will run in a larger area than just BD6 with a greater circle of churches participating to this.
- outreach advice on welfare benefits, debt, housing, immigration, employment
- TGSC is already working with other providers in the Town
- Free advice sector is being cut in Bradford, we need to make sure this does continue to support local families, confidential place to talk through whats going wrong. Holidays - I would say all year round funding to build relationships with families struggling through schools and community centres showing they are their to support people getting back on their feet no matter what is causing the issues
- We are already co-ordinating help for Asylum Seekers/ refugees an develop the service as needs arise - there's always something happening that you hadn't expected!
- We are a small player in this supporting 20 people a day on average with a drink and sandwiches and safe space and toilets
- More holiday and out of school provision that we have been providing over the last few years.
- I haven't thought this through, yet, but the obvious one, to me, would be providing the food for others to learn to cook
- Would be great to link in with voluntary service groups to provide co-ordinated approach to health and wellbeing in psychoeducation and skills based approaches and in getting people involved in planning projects and contributing to what they think should happen for their local community an for Bradford as a whole
- We could offer activities for families in holidays and advice support families try solve their debt/cash flow problems
- Advice and casework and representation where necessary
- maybe this could be part of an Innovation which we are part of commissioning
- We would like to continue providing food based support for children in the holidays, but I don't think this is the most important need in the district (but it is one of them)
- Help with managing finances
- One-one support, group, skills building, employability, empowerment and distribution of food parcel to people in need.
- More holiday clubs feeding children
- we can help with extending our food bank service and would be interested in supporting people with making low cost meals.
- Happy to help run PAYF food markets, or get involved in decisions re future food provision
- Both
- Early Help provides general support in all areas and then signpost or refer
- Happy to look into cooperative/ peoples super market type venture.
- low cost meals
- we work with a cross section of the community and would like to do more
- We would like to continue to provide meals and activity to children, young people and families in school holidays
- Holiday activities
- CBMDC -can co-ordinate and support
- Working in partnership with other organisations to create activity packs for families, elderly etc instead of everyone jumping on the band wagon and applying for the same pot of funding to distribute activity packs - all communities have different needs so consideration needs to be given to ethnicity, language barriers, cultural barriers etc.
- I think i have just explained that in question 6. But to do this we would need finances to make this work.
- Identifying and visiting the most isolated and deprived
- We would like to have support with people providing food at the times we run holiday clubs. we are already running the debt centre and life skills programmes so we would like to link in to a referral system to ensure people know about the programmes



## If you have put ideas in Q7, what support might you need to do this?

Answered: 27   Skipped: 10

- Help with a cook that could also teach. We have young people who like to cook.
- Help for coordination with other non-local organisation working only with themselves and ignoring what others do here together.
- funding to employ advice workers
- Funding of Staff 1/2 Advisers, A year round project leader for links with schools and families to signpost people to help throughout the year.
- Referral mechanism Volunteers to befriend those who are looking to manage debt Support with food provision when our holiday clubs are running
- Much better local coordination of helping services
- More funding and an organisation such as the council to take the lead to provide a co-ordinated approach
- Finances. ideas are in question 6
- From the wider provider sector
- Coordination
- Funding to secure workers to cook and provide activities for children
- Contact details of food manufacturers/suppliers so I could blag what was needed.
- Volunteer support, support towards food and staffing costs and transport.
- Making links and contacts, setting up meetings
- Training and information for signposting
- more volunteers.
- Monetary support to actions our ideas
- Local Council funding
- Funding and ideas probably. Also working in partnership with others. I know my own organisation is going to be nervous about investing in new ideas as it's going to take a significant financial hit during this time.
- this would need someone to apply for funding as a project lead I think
- Long time financial support
- More community centres to work closely with us
- information on how to source additional food for our food bank.
- Funding for our idea of training dvds
- We can deliver as part of a partnership approach but otherwise have a very specific skill set and would not be able to develop provision on our own.



If you would like to give other ideas or input please do, or if you feel there are other things we should know or consider please put them here.

Answered: 15   Skipped: 22

- The housing of these unfortunate people is at the bottom of the scale. Fungus ridden flats for asthmatic children to mention one aspect. They dare not speak out both from mistrust of officials and fear of reprisals (ingrained in them by previous life and which they thought they were escaping here).
- Better co-ordination of what is already on offer and collaborative working and sharing of available resources, including staffing, transport , volunteers and buildings.
- Sustainability and widening out and empowering people is really important
- Think The Unthinkable. Then do It - is the sign in our office. It works for us.
- Really like the idea of helping people build new skills and be involved from the start, think its a very relevant point about accessing food parcels and effect on dignity and self esteem
- to be able to offer the holiday we need to know early if funding is available and time to build personal links with the schools and families throughout the year to make sure we are supporting the most vulnerable families and that they trust us.
- to be able to offer the holiday we need to know early if funding is available and time to build personal links with the schools and families throughout the year to make sure we are supporting the most vulnerable families and that they trust us.
- Voluntary and statutory agencies working together for a more streamlined service.
- Many callers to our emergency hot food helpline are struggling with insufficient benefits eg Universal credit is just not enough for them to live on.
- Too much inequality and lack of inclusion
- There seems to be an opportunity to educate families as a whole through fun, practical cooking sessions that promotes better intergenerational relationships and family bonding whilst supporting knowledge development of local provision and skill sharing for managing on a budget.